

Luxembourg, 12 July 2019

**Dear Investor** 

## **Delegation of activities**

M&G (Lux) Investment Funds 1 (the "Fund", "us") is writing to inform you about the sharing of your details, in the context of the delegation of activities by the registrar and transfer agent of the Fund, RBC Investor Services Bank S.A. (the "Bank"), within the RBC group.

The Bank will delegate shareholder services activities to RBC Investor Services Malaysia Sdn. Bhd ("Delegate") from 31<sup>st</sup> October 2019. Investor information to be shared includes personal data such as identification data (including first name, last name, telephone number, email address, swift address, fax number, registration address or mailing address; government issued identifiers such as, fiscal residence and tax identification number, CRS<sup>1</sup> and FATCA<sup>2</sup> status, and personal characteristics such as date and country of birth and citizenship), account information (including payment instructions, proxies' names and addresses and co-holders' data), contractual and other documentation and transactional information. Information shared is for the processing of shareholder transactions, corporate actions and key performance indicator reporting.

The sharing of information described in this letter entails the transfer of data to Malaysia, i.e. a country which may not provide the same level of personal data protection as is available in the European Economic Area. Personal data transferred to countries outside of the European Economic Area will be protected by appropriate safeguards such as, in this case, standard contractual clauses approved by the European Commission. You may obtain a copy of such safeguards by contacting csmandg@rbc.com.

Your rights with regard to the processing of personal data referred to in the privacy notice of the Fund (available by contacting csmandg@rbc.com) are fully applicable in this case.

Continued overleaf

<sup>&</sup>lt;sup>1</sup> "CRS" refers to common reporting standard developed by the OECD to achieve a comprehensive and multilateral automatic exchange of information ("AEOI") on a global basis.

<sup>&</sup>lt;sup>2</sup> "FATCA" refers to the Foreign Account Tax Compliance Act as enacted by the United States Congress in March 2010.

If you are a legal entity acting in the capacity of a shareholder of the Fund, please ensure that, where personal data relating to representatives, contact persons, directors, beneficial owners or other natural persons are shared with the Bank, such persons are provided with the information contained in this letter as well as in the Fund's data privacy notice and have been duly informed of the conditions under which their personal data are being processed, as well as of their rights in relation to such processing.

In case of any questions please contact csmandg@rbc.com.

Your faithfully

Lawerce Hunford

Laurence Mumford Chairman M&G (Lux) Investment Funds 1